March 26, 2020

Dear Child Care Providers and Professionals,

At the Division of Child Care, we recognize this COVID-19 pandemic has affected so many of you in so many different ways. There are unusual burdens and much uncertainty placed on all of us during this time.

With that in mind, the Division of Child Care is exploring how to create extension procedures for credentials that may come up for renewal during this period of time. This may affect renewals of Trainer’s Credentials and Commonwealth Child Care Credentials. We are hopeful that many of you take this time as an opportunity to complete professional development hours, take interesting and valuable online trainings, and to continue to learn and grow. We understand it may not be the reality for all of you.

If your credential is approaching its expiration date, please contact your Training Coach or Professional Development Coach. Your coach can assist you with getting back on track when our systems return to some normalcy. When that time arrives, we will communicate with everyone with the next steps for renewing credentials.

If you are able to complete and return everything for your renewal or even an initial credential, we urge you to do so! But, we want to assure everyone that as deadlines for expirations approach, we will have a plan in place to accommodate you as much as possible.

Thank you for your continued dedication to our childcare programs and system! We hope you stay healthy and well!

Warm regards,

Professional Development Staff

Division of Child Care